

KITZ CORPORATION OF EUROPE, S.A.

QUALITY POLICY OF KCE

The Quality Policy of Kitz Corporation of Europe is based on the following commitments:

- Commitment to plan the Company strategy to define Quality objectives associated with the strategy and to dedicate the resources available for its achievement.
- Commitment to reach and maintain the highest levels of our clients Satisfaction.
- Commitment to carry out our work in a management environment that guarantees continuous improvement.
- Commitment to comply with all the requirements of the Management System, whether they are contractual, legal or others, that are applicable to our activity.
- Commitment to define the Quality Policy of our organization, enhancing its knowledge, understanding and application by the organization's personnel.
- Commitment to efficiently control all Processes and their possible effects on the Quality of our products, with special emphasis on:
 - Customer Service.
 - High quality service and highly adaptable to customer needs.
 - Quality of our Projects and technical assistance.
 - Fulfillment of the agreed deadlines.

The Director makes this policy accessible and available to the Customers, Suppliers and the general public.

It is also adequately disseminated to all staff, so Kitz Corporation of Europe makes sure to promote the involvement, awareness and continuous training to the workers, in order to assume the principle of "Quality is everyone's responsibility".

The Policy is kept up to date through periodic reviews, coinciding with the system reviews by the management, in order to take into account the changes in the environment conditions and the information received.



María Luisa Ribas
Manager Director
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